

Hutcheon & Pearce – Terms & Conditions of Trade

1. **Definitions**
- 1.1 "Client" means the person/s, entities or any person acting on behalf of and with the authority of the Client requesting H&P to provide the Services as specified in any proposal, quotation, order, invoice or other documentation, and:
 - (a) if there is more than one Client, is a reference to each Client jointly and severally; and
 - (b) if the Client is a partnership, it shall bind each partner jointly and severally; and
 - (c) if the Client is a part of a Trust, shall be bound in their capacity as a trustee; and
 - (d) includes the Client's executors, administrators, successors and permitted assigns.
- 1.2 "Complete Goods" shall mean new or second-hand farm implements, vehicles, ride-on lawn tractors and other mechanical devices which a serial number and number identifier generally identifies. The terminology "Complete Goods" may appear in some ancillary documentation and written communication produced or issued by H&P.
- 1.3 "Confidential Information" means information of a confidential nature whether oral, written or in electronic form including, but not limited to, this Contract, either party's intellectual property, operational information, know-how, trade secrets, financial and commercial affairs, Contracts, client information (including but not limited to, "Personal Information" such as: name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) and pricing details.
- 1.4 "Contract" means the terms and conditions contained herein, together with any quotation, order, invoice or other document or amendments expressed to be supplemental to this Contract.
- 1.5 "Cookies" means small files which are stored on a user's computer. They are designed to hold a modest amount of data (including Personal Information) specific to a particular client and website and can be accessed either by the web server or the client's computer. If the Client does not wish to allow Cookies to operate in the background when using H&P's website, then the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable provided on the website, prior to making enquiries via the website.
- 1.6 "Equipment" means all Equipment including any accessories supplied on hire by H&P to the Client (and where the context so permits shall include any supply of Services). The Equipment shall be as described on the invoices, quotation, authority to hire, or any other work authorisation form provided by H&P to the Client.
- 1.7 "Goods" means all Goods or Services supplied by H&P to the Client at the Client's request from time to time (where the context so permits the terms 'Goods' or 'Services' shall be interchangeable for the other).
- 1.8 "GST" means Goods and Services Tax as defined within the "A New Tax System (Goods and Services Tax) Act 1999" (Cth).
- 1.9 "H&P" means Hutcheon & Pearce Operations Pty Ltd T/A Hutcheon & Pearce, its successors and assigns or any person acting on behalf of and with the authority of Hutcheon & Pearce Operations Pty Ltd T/A Hutcheon & Pearce.
- 1.10 "Price" means the Price payable (plus any GST where applicable) for the Goods and/or Equipment hire as agreed between H&P and the Client in accordance with clause 6 below.
2. **Acceptance**
- 2.1 The parties acknowledge and agree that:
 - (a) they have read and understood the terms and conditions contained in this Contract; and
 - (b) the parties are taken to have exclusively accepted and are immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of the Goods/Equipment.
- 2.2 In the event of any inconsistency between the terms and conditions of this Contract and any other prior document or schedule that the parties have entered into, the terms of this Contract shall prevail.
- 2.3 Any amendment to the terms and conditions contained in this Contract may only be amended in writing by the consent of both parties.
- 2.4 The Client acknowledges and accepts that the supply of Goods/Equipment on credit shall not take effect until the Client has completed a credit application with H&P and it has been approved with a credit limit established for the account.
- 2.5 In the event that the supply of Goods/Equipment requested exceeds the Client's credit limit and/or the account exceeds the payment terms, H&P reserves the right to refuse delivery.
- 2.6 Unless expressly stated in H&P's quotation, the Price shall be exclusive of agent's, handling and delivery charges, customs, duties, and other government charges (including, but not limited to, GST) imposed upon H&P in relation directly, or indirectly, to the Goods.
- 2.7 Where the:
 - (a) parts department of H&P are called out by the Client outside H&P's normal trading hours, H&P shall be entitled to charge the Client an after-hours call out charge, which shall be a minimum of one (1) hour at H&P's current labour rate; and
 - (b) service department of H&P are called out by the Client outside H&P's normal trading hours, H&P shall be entitled to charge the Client an after-hours call out charge, in addition to the normal labour rate for the servicing and repair of Goods by H&P.
- 2.8 These terms and conditions are meant to be read in conjunction with ancillary material supplied by H&P (including, but not limited to, invoices, statements (verbal or otherwise), warranty documents, order forms and general correspondence), which may include material issued, but not produced, by H&P. If there are any inconsistencies between these documents then the terms and conditions contained in this document shall prevail, unless H&P should specifically confirm, in writing, otherwise.
- 2.9 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 9 of the Electronic Transactions Act 2000 (NSW), and Section 9 of the Electronic Transactions (Northern Territory) Act 2000 or any other applicable provisions of that Act or any Regulations referred to in that Act.
3. **Errors and Omissions**
- 3.1 The Client acknowledges and accepts that H&P shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and/or omission(s):
 - (a) resulting from an inadvertent mistake made by H&P in the formation and/or administration of this Contract; and/or
 - (b) contained in/omitted from any literature (hard copy and/or electronic) supplied by H&P in respect of the Services.
- 3.2 In circumstances where the Client is required to place an order for Goods, in writing, or otherwise as permitted by these terms and conditions, the Client is responsible for supplying correct order information such as, without limitation, measurements and quantity, when placing an order for Goods (whether they are made to order Goods or not) ("Client Error"). The Client must pay for all Goods it orders from H&P notwithstanding that such Goods suffer from a Client Error and notwithstanding that the Client has not taken or refuses to take Delivery of such Goods. H&P is entitled to, at its absolute discretion to waive its right under this sub-clause in relation to Client Errors.
4. **Change in Control**
- 4.1 The Client shall give H&P not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number(s), change of trustee, or business practice). The Client shall be liable for any loss incurred by H&P as a result of the Client's failure to comply with this clause.
5. **On-Line Ordering**
- 5.1 The Client acknowledges and agrees that:
 - (a) H&P does not guarantee the website's performance;
 - (b) display on the website does not guarantee the availability of any particular Goods; therefore, all orders placed through the website shall be subject to confirmation of acceptance by H&P;
 - (c) on-line ordering may be unavailable from time to time for regularly scheduled maintenance and/or upgrades;
 - (d) there are inherent hazards in electronic distribution, and as such H&P cannot warrant against delays or errors in transmitting data between the Client and H&P including orders, and you agree that to the maximum extent permitted by law, H&P will not be liable for any losses which the Client suffers as a result of online-ordering not being available or for delays or errors in transmitting orders;
 - (e) when making a transaction through the website, the Client's information will pass through a secure server using SSL (secure sockets layer) encryption technology or any other similar technology as disclosed by H&P and/or displayed on the website. The encryption process ensures that the Client's information cannot be read by or altered by outside influences; and
- 5.2 If the Client is not the cardholder for any credit card being used to pay for the Goods, H&P shall be entitled to reasonably assume that the Client has received permission from the cardholder for use of the credit card for the transaction.
- 5.3 H&P reserves the right to terminate the Client's order if it learns that you have provided false or misleading information, interfered with other users or the administration of H&P's business, or violated these terms and conditions.
6. **Price and Payment**
- 6.1 At H&P's sole discretion, the Price shall be either:
 - (a) as indicated on any invoice provided by H&P to the Client upon placement of an order for Goods/Equipment; or
 - (b) the Price as at the date of Delivery of the Goods/Equipment according to H&P's current price list, as previously disclosed to the Client upon the Client's placement of an order for Goods/Equipment; or
 - (c) H&P's quoted Price (subject to clause 7) which will be valid for the period stated in the quotation or otherwise for a period of thirty (30) days.
- 6.2 All quotations are subject to, and conditional upon H&P obtaining any necessary import, export or other licences both government and private.
- 6.3 Unless expressly stated in H&P's quotation, the Price shall include the costs of delivery, installation and commissioning, if applicable to the Goods.
- 6.4 At H&P's sole discretion, a reasonable non-refundable deposit may be required upon placement of an order for Goods/Equipment, in accordance with any quotation provided by H&P or as notified to the Client prior to the placement of an order for Goods/Equipment.
- 6.5 Time for payment for the Goods/Equipment being of the essence, the Price will be payable by the Client on the date/s determined by H&P, which may be:
 - (a) on or before delivery of the Goods/Equipment; or
 - (b) before delivery of the Goods/Equipment; or
 - (c) by way of instalments/progress payments in accordance with H&P's payment schedule; or
 - (d) thirty (30) days following the end of the month in which a statement is posted to the Client's address or address for notices; or
 - (e) the date specified on any invoice or other form as being the date for payment; or
 - (f) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by H&P.
- 6.6 Payment may be made by cash, electronic/on-line banking, credit card (a surcharge may apply per transaction), or by any other method as agreed to between the Client and H&P.
- 6.7 H&P may in its discretion allocate any payment received from the Client towards any invoice that H&P determines and may do so at the time of receipt or at any time afterwards. On any default by the Client H&P may re-allocate any payments previously received and allocated. In the absence of any payment allocation by H&P, payment will be deemed to be allocated in such manner as preserves the maximum value of H&P's Purchase Money Security Interest (as defined in the PPSA) in the Goods/Equipment.
- 6.8 The Client shall not be set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by H&P nor to withhold payment of any invoice because part of that invoice is in dispute. Once in receipt of an invoice for payment, if any part of the invoice is in dispute, then the Client must notify H&P in writing within three (3) business days, the invoice shall remain due and payable for the full amount, until such time as H&P investigates the disputed claim, no credit shall be passed for refund until the review is completed. Failure to make payment may result in H&P placing the Client's account into default and subject to default interest in accordance with clause 17.1.
- 6.9 Unless otherwise stated the Price does not include GST. In addition to the Price, the Client must pay to H&P an amount equal to any GST H&P must pay for any supply by H&P under this or any other agreement for the sale of the Goods/hire of the Equipment. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition, the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.
7. **Variations**
- 7.1 H&P reserves the right to change the Price in the event of a variation to H&P's quotation.
- 7.2 H&P may by giving notice to the Client increase the Price of the Goods to reflect any increase in the cost to H&P beyond the reasonable control of H&P (including, without limitation, any variation to the Price as a result of an increase in the costs of labour, manufacturer's prices or costs of freight, a fluctuation in foreign exchange rates or duties, insurance premiums, materials used in the manufacture of the Goods, or warehousing costs).
- 7.3 Variations will be charged for on the basis of H&P's quotation, and will be detailed in writing, and shown as variations on H&P's invoice. The Client shall be required to respond to any variation submitted by H&P within ten (10) working days. Failure to do so will entitle H&P to add the cost of the variation to the Price. Payment for all variations must be made in full at the time of their completion.
8. **Specifications**
- 8.1 All specifications, illustrations and images, and particulars of weight and dimensions and other information accompanying, associated with, or provided to the Client in a quotation, order, catalogue or other descriptive literature of H&P, are an approximation in relation to the Goods and may be altered, modified or substituted by H&P without notification, provided such alterations, modification or substitutions are of a similar or superior description, application, specification or otherwise, and shall not affect the suitability for purpose, performance or quality of the Goods.
- 8.2 H&P shall not be liable for any substitution, alteration, or modification of Goods from the original quotation or order, where H&P has supplied the Goods as an agent for the manufacturer, wholesaler, retailer, or any other H&P.
- 8.3 Where the Client has supplied H&P with specifications, plans, data, or any other information relating to the Goods or their manufacture, the Client acknowledges that the Client accepts responsibility for the suitability of purpose, quality, errors, and any faults inherent in the Goods resulting from such information. H&P shall not be responsible for any loss, howsoever arising from the use of the information supplied by the Client.
- 8.4 Where H&P has been supplied with information or specifications (including, but not limited to, descriptions or serial, identification, and model numbers) from the Client, H&P shall not be liable for any loss or damage suffered by the Client where any incorrect information or specifications have been provided to H&P.
9. **Delivery of Goods/Equipment**
- 9.1 Delivery ("Delivery") of the Goods/Equipment is taken to occur at the time that:
 - (a) the Client or the Client's nominated carrier takes possession of the Goods/Equipment at H&P's address; or
 - (b) H&P (or H&P's nominated carrier) delivers the Goods/Equipment to the Client's nominated address even if the Client is not present at the address.
- 9.2 The cost of Delivery will be payable by the Client in accordance with the quotation provided by H&P to the Client, or as otherwise notified to the Client prior to the placement of an order for Goods/Equipment.
- 9.3 The Client must take Delivery by receipt or collection of the Goods/Equipment whenever either is tendered for Delivery. In the event that the Client is unable to take Delivery of the Goods/Equipment as arranged then H&P shall be entitled to charge a reasonable fee for redelivery of the Goods/Equipment and/or the storage of the Goods.
- 9.4 Delivery of the Goods/Equipment to a third party nominated by the Client is deemed to be Delivery of the Goods/Equipment to the Client for the purposes of this Contract. H&P may deliver the Goods/Equipment in separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.
- 9.5 Delivery shall be deemed to have been effected (as per clause 9.1), notwithstanding that any training and/or operational commissioning (including, but not limited to, operating manuals) relative to the subject of the Goods and Services may not have been made available to the Client at the time of delivery.
- 9.6 Any time or date given by H&P to the Client is an estimate only. The Client must still accept delivery of the Goods/Equipment even if late and H&P will not be liable for any loss or damage incurred by the Client as a result of the delivery being late.
10. **Risk**
- 10.1 Risk of damage to or loss of the Goods passes to the Client on Delivery and the Client must insure the Goods on or before Delivery.
- 10.2 If any of the Goods are damaged or destroyed following Delivery but prior to ownership passing to the Client, H&P is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by H&P is sufficient evidence of H&P's rights to receive the insurance proceeds without the need for any person dealing with H&P to make further enquiries.
- 10.3 If the Client requests H&P to leave Goods outside H&P's premises for collection or to deliver the Goods to an unattended location, then such Goods shall be left at the Client's sole risk.
- 10.4 Goods left by the Client at the premises of H&P for any purpose, or following notification of Delivery, which includes failure by the Client to take Delivery of the Goods whenever they are tendered for Delivery, are not subject to any form of insurance coverage by H&P against fire, theft, damage or any other occurrence, nor is H&P obligated to offer compensation to the Client should such an event impact the Goods while located at H&P's premises.
11. **Compliance with Laws**
- 11.1 The Client and H&P shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Services.
- 11.2 *Modern Slavery*
- 11.2 For the purposes of clauses 11.2 to 11.7:
 - (a) "Act" means the *Modern Slavery Act 2018 (cth)*
 - (b) "Modern Slavery", "Modern Slavery Statement" and "Reporting Entity" have the meanings given by the Act.
- 11.3 If the Client is a Reporting Entity, it shall comply with all of its obligations under the Act.
- 11.4 Whether the Client is a Reporting Entity or not, the Client shall:
 - (a) use reasonable endeavours to identify, assess and address risks of Modern Slavery practices in its operations and supply chains;
 - (b) use its reasonable endeavours to ensure that the personnel responsible for managing the operations and supply chains used for the purposes of the Contract have undertaken suitable training to identify and report Modern Slavery;
 - (c) use its reasonable endeavours to ensure that if at any time the Client becomes aware of Modern Slavery practices in its operations and supply chains, the Client must as soon as reasonably practicable take all reasonable steps to address or remove these practices;
 - (d) provide to H&P a copy of any Modern Slavery Statement that it submits under the Act within seven (7) days of so doing; and
 - (e) within seven (7) days of H&P's request (or such longer period as H&P agrees), provide to H&P any information or assistance reasonable requested by H&P:
 - (i) concerning the Client's compliance with the Act;
 - (ii) concerning the Client's operations and supply chains;
 - (iii) enabling H&P to prepare a Modern Slavery Statement or otherwise comply with the Act; or
 - (iv) to enable H&P to assess and address risks of Modern Slavery practices in its operations and supply chains.
- 11.5 The parties agree that in the circumstances a breach arises pursuant to this clause or the terms of the Act, the parties will try and resolve the breach by way of remediation and H&P will be able to terminate the Contract for any breach by the Client.
- 11.6 The Client warrants that any information supplied to H&P is true and accurate and may be relied upon for the purposes of the Act.
- 11.7 The Client shall indemnify H&P against any loss or liability suffered by H&P as a result of the Client's breach of this clause 11.
12. **Title to Goods**
- 12.1 H&P and the Client agree that ownership of the Goods shall not pass until:
 - (a) the Client has paid H&P all amounts owing to H&P; and
 - (b) the Client has met all of its other obligations to H&P.
- 12.2 Receipt by H&P of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 12.3 It is further agreed that until ownership of the Goods passes to the Client in accordance with clause 12.1:
 - (a) the Client is only a bailee of the Goods and must return the Goods to H&P on request;
 - (b) the Client holds the benefit of the Client's insurance of the Goods on trust for H&P and must pay to H&P the proceeds of any insurance in the event of the Goods being lost, damaged or destroyed;
 - (c) the Client must not sell, dispose, or otherwise part with possession of the Goods other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Goods then the Client must hold the proceeds of any such sale on trust for H&P and must pay or deliver the proceeds to H&P on demand;
 - (d) the Client should not convert or process the Goods or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of H&P and must sell, dispose of or return the resulting product to H&P as to its direct;
 - (e) the Client irrevocably authorises H&P to enter any premises where H&P believes the Goods are kept and recover possession of the Goods;
 - (f) H&P may recover possession of any Goods in transit whether or not Delivery has occurred;
 - (g) the Client shall not charge or grant an encumbrance over the Goods nor grant nor otherwise give away any interest in the Goods while they remain the property of H&P; and
 - (h) H&P may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Client.
13. **Personal Property Securities Act 2009 ("PPSA")**
- 13.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.
- 13.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Goods/Equipment and/or collateral (account) – being a monetary obligation of the Client to H&P for Services – that have previously been supplied and that will be supplied in the future by H&P to the Client.
- 13.3 The Client undertakes to:
 - (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which H&P may reasonably require to:
 - (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
 - (ii) register any other document required to be registered by the PPSA; or
 - (iii) correct a defect in a statement referred to in clause 13.3(a)(i) or 13.3(a)(ii).
 - (b) indemnify, and upon demand reimburse, H&P for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods/Equipment charged thereby;
 - (c) not register a financing change statement in respect of a security interest without the prior written consent of H&P;
 - (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods/Equipment and/or collateral (account) in favour of a third party without the prior written consent of H&P; and
 - (e) immediately advise H&P of any material change in its business practices of selling Goods which would result in a change in the nature of proceeds derived from such sales.
- 13.4 H&P and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 13.5 The Client waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 13.6 The Client waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 13.7 Unless otherwise agreed to in writing by H&P, the Client waives their right to receive a verification statement in accordance with section 157 of the PPSA.
- 13.8 The Client must unconditionally ratify any actions taken by H&P under clauses 13.2 to 13.5.
- 13.9 Subject to any express provisions to the contrary (including those contained in this clause 13), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.
- 13.10 Only to the extent that the hire of the Equipment exceeds a two (2) year hire period with the right of renewal shall clause 13 apply as a security agreement in the form of a PPS Lease in respect of Section 20 of the PPSA, in all other matters this clause 13 will apply generally for the purposes of the PPSA.

Hutcheon & Pearce – Terms & Conditions of Trade

14. Security and Charge

- 14.1 In consideration of H&P agreeing to supply the Goods/Equipment, the Client grants H&P a security interest by way of a floating charge (registerable by H&P pursuant to the PPSA) over all of its present and after acquired rights, title and interest (whether joint or several) in all other assets that is now owned by the Client or owned by the Client in the future, to the extent necessary to secure the repayment of monies owed under this Contract for provision of the Goods/Equipment under this Contract and/or permit H&P to appoint a receiver to the Client in accordance with the *Corporations Act 2001* (Cth).
- 14.2 The Client indemnifies H&P from and against all H&P's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising H&P's rights under this clause.
- 14.3 In the event that the Client defaults or breaches any term of this Contract and as a result, the security provided in clauses 12.1, 12.1.1, 13.2 and 14.1 as applicable, is deemed insufficient by H&P to secure the repayment of monies owed by the Client to H&P, the Client hereby grants H&P a security interest as at the date of the default, by way of a charge, that enables the right and entitlement to lodge a caveat over any real property and or land owned by the Client now, or owned by the Client in the future, to secure the performance of the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).

15. Defects, Warranties and Returns, Competition and Consumer Act 2010 ("CCA")

- 15.1 The Client must inspect the Goods/Equipment on Delivery and must within seven (7) days of Delivery notify H&P in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or title. The Client must notify any other alleged defect in the Goods/Equipment as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow H&P to inspect the Goods/Equipment.
- 15.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (**Non-Excluded Guarantees**).
- 15.3 H&P acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 15.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, H&P makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Goods/Equipment. H&P's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 15.5 If the Client is a consumer within the meaning of the CCA, H&P's liability is limited to the extent permitted by section 64A of Schedule 2.
- 15.6 If H&P is required to replace the Goods under this clause or the CCA, but is unable to do so, H&P may refund any money the Client has paid for the Goods.
- 15.7 If the Client is not a consumer within the meaning of the CCA, H&P's liability for any defect or damage in the Goods is limited to the value of any express warranty or warranty card provided to the Client by H&P at H&P's sole discretion:
- (a) limited to any warranty to which H&P is entitled, if H&P did not manufacture the Goods; and/or
 - (b) limited to any warranty to which H&P is entitled, if H&P did not manufacture the Goods; and/or
 - (c) otherwise negated absolutely.
- 15.8 Subject to this clause 15, returns will only be accepted provided that:
- (a) the Client has complied with the provisions of clause 15.1; and
 - (b) H&P has agreed that the Goods are defective; and
 - (c) the Goods are returned within a reasonable time at the Client's cost (if that cost is not significant); and
 - (d) the Goods are returned in as close a condition to that in which they were delivered as is possible.
- 15.9 Notwithstanding clauses 15.1 to 15.8 but subject to the CCA, H&P shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
- (a) the Client failing to properly maintain or store any Goods/Equipment;
 - (b) the Client using the Goods/Equipment for any purpose other than that for which they were designed;
 - (c) the Client continuing the use of the Goods/Equipment after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
 - (d) the Client failing to follow any instructions or guidelines provided by H&P; and/or
 - (e) fair wear and tear, any accident, or act of God.
- 15.10 In the case of second-hand Goods, unless the Client is a consumer under the CCA, the Client acknowledges that it has had full opportunity to inspect the second-hand Goods prior to Delivery and accepts them with all faults and that to the extent permitted by law no warranty is given by H&P as to the quality or suitability for any purpose and any implied warranty, statutory or otherwise, is expressly excluded. The Client acknowledges and agrees that H&P has agreed to provide the Client with the second-hand Goods and calculated the Price of the second-hand Goods in reliance of this clause 15.10.
- 15.11 H&P may in its absolute discretion accept non-defective Goods for return in which case H&P may require the Client to pay handling fees of up to fifteen percent (15%) of the value of the returned Goods plus any freight costs.
- 15.12 Notwithstanding anything contained in this clause if H&P is required by a law to accept a return, then H&P will only accept a return on the conditions imposed by that law.

16. Intellectual Property

- 16.1 Where H&P has designed, drawn or developed Goods for the Client, then the copyright in any designs and drawings and documents shall remain the property of H&P. Under no circumstances may such designs, drawings and documents be used without the express written approval of H&P.
- 16.2 The Client warrants that all designs, specifications or instructions given to H&P will not cause H&P to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify H&P against any action taken by a third party against H&P in respect of any such infringement.
- 16.3 The Client agrees that H&P may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings or Goods which H&P has created for the Client.

17. Default and Consequences of Default

- 17.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at H&P's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 17.2 If the Client owes H&P any money, the Client shall indemnify H&P from and against all costs and disbursements:
- (a) incurred; and/or
 - (b) which would be incurred and/or
 - (c) for which by the Client would be liable;
- in regard to legal costs on a solicitor and own client basis incurred in exercising H&P's rights under these terms and conditions, internal administration fees, H&P's Contract fees owing for breach of these terms and conditions, including, but not limited to, contract default fees and/or recovery costs (if applicable), as well as bank disbursement fees.
- 17.3 Further to any other rights or remedies H&P may have under this Contract, if a Client has made payment to H&P and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by H&P under this clause 17 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention of the Client's obligations under this Contract.
- 17.4 Without prejudice to H&P's other remedies at law H&P shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to H&P shall, whether or not due for payment, become immediately payable if:
- (a) any money payable to H&P becomes overdue, or in H&P's opinion the Client will be unable to make a payment when it falls due;
 - (b) the Client has exceeded any applicable credit limit provided by H&P;
 - (c) the Client becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
 - (d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

18. Cancellation

- 18.1 Without prejudice to any other remedies the parties may have, if at any time either party is in breach of any obligation (including those relating to payment) under these

terms and conditions ("the Breaching Party") the other party may suspend or terminate the supply or purchase of Goods/Equipment to the other party, with immediate effect, by providing the Breaching Party with written notice. Neither party shall be liable for any costs associated with a party suspending/cancelling the Contract under this clause 18.1.

- 18.2 If H&P, due to reasons beyond H&P's reasonable control, is unable to deliver any Goods/Equipment to the Client, H&P may cancel any Contract to which these terms and conditions apply or cancel Delivery of Goods/Equipment at any time before the Goods/Equipment are delivered by giving written notice to the Client. On giving such notice H&P shall repay to the Client any money paid by the Client for the Goods/Equipment. H&P shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 18.3 The Client may cancel Delivery of the Goods/Equipment by written notice served within forty-eight (48) hours of placement of the order. If the Client cancels Delivery in accordance with this clause 18.3, the Client will not be liable for the payment of any costs of H&P, except where a deposit is payable in accordance with clause 6.4. Failure by the Client to otherwise accept Delivery of the Goods/Equipment shall place the Client in breach of this Contract.
- 18.4 Cancellation of orders for Goods made to the Client's specifications, or for non-stock items, will definitely not be accepted once production has commenced, or an order has been placed.

19. Privacy Policy

All emails, documents, images or other recorded information held or used by H&P is Personal Information, as defined and referred to in clause 19.3, and therefore considered Confidential Information. H&P acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information pursuant to the Privacy Act 1988 ("the Act") including the Part IIIIC of the Act being Privacy Amendment (Notifiable Data Breaches) Act 2017 (NDB) and any statutory requirements, where relevant in a European Economic Area ("EEA"), under the EU Data Privacy Laws (including the General Data Protection Regulation "GDPR") (collectively, "EU Data Privacy Laws"). H&P acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by H&P that may result in serious harm to the Client, H&P will notify the Client in accordance with the Act and/or the GDPR. Any release of such Personal Information must be in accordance with the Act and the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of law.

19.2 Notwithstanding clause 19.1, privacy limitations will extend to H&P in respect of Cookies where the Client utilises H&P's website to make enquiries. H&P agrees to display reference to such Cookies and/or similar tracking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Personal Information such as the Client's:

- (a) IP address, browser, email client type and other similar details;
 - (b) tracking website usage and traffic; and
 - (c) reports are available to H&P when H&P sends an email to the Client, so H&P may collect and review that information ("collectively Personal Information").
- If the Client consents to H&P's use of Cookies on H&P's website and later wishes to withdraw that consent, the Client may manage and control H&P's privacy controls via the Client's web browser, including removing Cookies by deleting them from the browser history when exiting the site.
- 19.3 The Client agrees for H&P to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) about the Client in relation to credit provided by H&P.

19.4 The Client agrees that H&P may exchange information about the Client with those credit providers and with related body corporates for the following purposes:

- (a) to assess an application by the Client; and/or
 - (b) to notify other credit providers of a default by the Client; and/or
 - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
 - (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two years.
- 19.5 The Client consents to H&P being given a consumer credit report to collect personal credit information relating to any overdue payment on commercial credit.
- 19.6 The Client agrees that personal credit information provided may be used and retained by H&P for the following purposes (and for other agreed purposes or required by):
- (a) the provision of Goods/Equipment; and/or
 - (b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Goods/Equipment; and/or
 - (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
 - (d) enabling the collection of amounts outstanding in relation to the Goods/Equipment.

19.7 H&P may give information about the Client to a CRB for the following purposes:

- (a) to obtain a consumer credit report; and/or
 - (b) allow the CRB to create or maintain a credit information file about the Client including credit history.
- 19.8 The information given to the CRB may include:
- (a) Personal Information as outlined in 19.3 above;
 - (b) name of the credit provider that H&P is a current credit provider to the Client;
 - (c) whether the credit provider is a licensee;
 - (d) type of consumer credit;
 - (e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
 - (f) advice of consumer credit defaults (provided H&P is a member of an approved OAIC External Disputes Resolution Scheme), overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and H&P has been paid or otherwise discharged and all details surrounding that discharge (e.g. dates of payments);
 - (g) information that, in the opinion of H&P, the Client has committed a serious credit infringement; and/or
 - (h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).

19.9 The Client shall have the right to request (by e-mail) from H&P:

- (a) a copy of the Personal Information about the Client retained by H&P and the right to request that H&P correct any incorrect Personal Information; and
 - (b) that H&P does not disclose any Personal Information about the Client for the purpose of direct marketing.
- 19.10 H&P will destroy Personal Information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this Contract or is required to be maintained and/or stored in accordance with the law.
- 19.11 The Client can make a privacy complaint by contacting H&P via e-mail. H&P will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at www.oaic.gov.au.

20. Unpaid Seller's Rights

- 20.1 Where the Client has left any item with H&P for repair, modification, exchange or for H&P to perform any other service in relation to the item and H&P has not received or been tendered the whole of any monies owing to it by the Client, H&P shall have, until all monies owing to H&P are paid:
- (a) a lien on the item; and
 - (b) the right to retain or sell the item, such sale to be undertaken in accordance with any legislation applicable to the sale or disposal of uncollected goods.
- 20.2 The lien of H&P shall continue despite the commencement of proceedings, or judgment for any monies owing to H&P having been obtained against the Client.

21. Equipment Hire

21.1 Equipment shall at all times remain the property of H&P and is returnable on demand by H&P. In the event that Equipment is not returned to H&P in the condition in which it was delivered H&P retains the right to charge the Client the full cost of repairing the Equipment. In the event that Equipment is not returned at all H&P shall have the right to charge the Client the full cost of replacing the Equipment.

- 21.2 The Client shall:
- (a) keep the Equipment in their own possession and control and shall not assign the benefit of the Equipment nor be entitled to a lien over the Equipment;

- (b) not alter or make any additions to the Equipment including but without limitation altering, make any additions to, defacing or erasing any identifying mark, plate or number on or in the Equipment or in any other manner interfere with the Equipment; and
- (c) keep the Equipment, complete with all parts and accessories, clean and in good order as delivered, and shall comply with any maintenance schedule as advised by H&P to the Client.

21.3 The Client accepts full responsibility for the safekeeping of the Equipment and the Client agrees to insure, or self-insure, H&P's interest in the Equipment and agrees to indemnify H&P against physical loss or damage including, but not limited to, the perils of accident, fire, theft and burglary and all other usual risks and will effect adequate Public Liability Insurance covering any loss, damage or injury to property or persons arising out of the use of the Equipment. Further the Client will not use the Equipment nor permit it to be used in such a manner as would permit an insurer to decline any claim.

21.4 Notwithstanding the above clause, immediately on request by H&P the Client will pay:

- (a) any lost hire charges H&P would have otherwise been entitled to for the Equipment, under this, or any other hire agreement; and
 - (b) any insurance excess payable in relation to a claim made by either the Client or H&P in relation to any damage caused by, or to, the hire Equipment whilst the same is hired by the Client and irrespective of whether charged by the Client's insurers or H&P's.
- 21.5 Return of the Equipment ("Return") will be completed when the:
- (a) Equipment is returned by the Client to H&P's place of business; or
 - (b) Supplier takes back possession of the Equipment once collection by H&P is affected.

22. Service of Notices

- 22.1 Any written notice given under this Contract shall be deemed to have been given and received:
- (a) by handing the notice to the other party, in person;
 - (b) by leaving it at the address of the other party as stated in this Contract;
 - (c) by sending it by registered post to the address of the other party as stated in this Contract;
 - (d) if sent by facsimile transmission to the fax number of the other party as stated in this Contract (if any), on receipt of confirmation of the transmission; or
 - (e) if sent by email to the other party's last known email address.
- 22.2 Any notice that is posted shall be deemed to have been served, unless the contrary is shown, at the time when by the ordinary course of post, the notice would have been delivered.

23. Trusts

- 23.1 If the Client at any time upon or subsequent to entering into the Contract is acting in the capacity of trustee of any trust or as an agent for a trust ("Trusts") then whether or not H&P may have notice of the Trusts, the Client covenants with H&P as follows:
- (a) the Contract extends to all rights of indemnity which the Client now or subsequently may have against the Trust, the trustees and the trust fund;
 - (b) the Client has full and complete power and authority under the Trust or from the Trustees of the Trust as the case may be to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Client against the Trust, the trustees and the trust fund. The Client will not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity;
 - (c) the Client will not during the term of the Contract without consent in writing of H&P (H&P will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:
 - (i) the removal, replacement or retirement of the Client as trustee of the Trust;
 - (ii) any alteration to or variation of the terms of the Trust;
 - (iii) any advancement or distribution of capital of the Trust; or
 - (iv) any resettlement of the trust fund or trust property.

24. General

- 24.1 Any dispute or difference arising as to the interpretation of these terms and conditions or as to any matter arising herein, shall be submitted to, and settled by, mediation before resorting to any external dispute resolution mechanisms (including arbitration or court proceedings) by notifying the other party in writing setting out the reason for the dispute. The parties shall share equally the mediator's fees. Should mediation fail to resolve the dispute, the parties shall be free to pursue other dispute resolution avenues.
- 24.2 The failure by either party to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable, that provision shall be severed from this Contract, and the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 24.3 These terms and conditions and any contract to which they apply shall be governed by the laws of the state and/or territory in which the Goods and/or Services were provided by H&P to the Client however, in the event of a dispute that deems necessary for the matter to be referred to a Magistrate's or higher court then jurisdiction will be subject to the courts of New South Wales in which H&P has its principal place of business. These terms prevail over all terms and conditions of the Client (even if they form part of the Client's purchase order).
- 24.4 H&P may licence and/or assign all or any part of its rights and/or obligations under this Contract without the Client's consent provided the assignment does not cause detriment to the Client.
- 24.5 The Client cannot licence or assign without the written approval of H&P.
- 24.6 H&P may elect to subcontract out any part of the Services but shall not be relieved from any liability or obligation under this Contract by so doing. Furthermore, the Client agrees and understands that they have no authority to give any instruction to any of H&P's sub-contractors without the authority of H&P.
- 24.7 The Client agrees that H&P may amend their general terms and conditions for subsequent future Contracts with the Client by disclosing such to the Client in writing. These changes shall be deemed to take effect from the date on which the Client accepts such changes, or otherwise at such time as the Client makes a further request for H&P to provide Goods/Equipment to the Client.
- 24.8 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm, national or global pandemics and/or the implementation of regulation, directions, rules or measures being enforced by Governments or embargo, including but not limited to, any Government imposed border lockdowns (including, worldwide destination ports), etc., ("Force Majeure") or other event beyond the reasonable control of either party. This clause does not apply to a failure by the Client to make a payment to H&P, once the parties agree that the Force Majeure event has ceased.
- 24.9 Both parties warrant that they have the power to enter into this Contract and have obtained all necessary authorisations to allow them to do so, they are not insolvent and that this Contract creates binding and valid legal obligations on them.
- 24.10 The rights and obligations of the parties will not merge on completion of any transaction under this Contract, and they will survive the execution and Delivery of any assignment or other document entered, for the purpose of, implementing any transaction under this Contract.
- 24.11 If part or all of any term of this Contract is or becomes invalid, illegal or unenforceable, it shall be severed from this Contract and shall not affect the validity and enforceability of the remaining terms of this Contract.